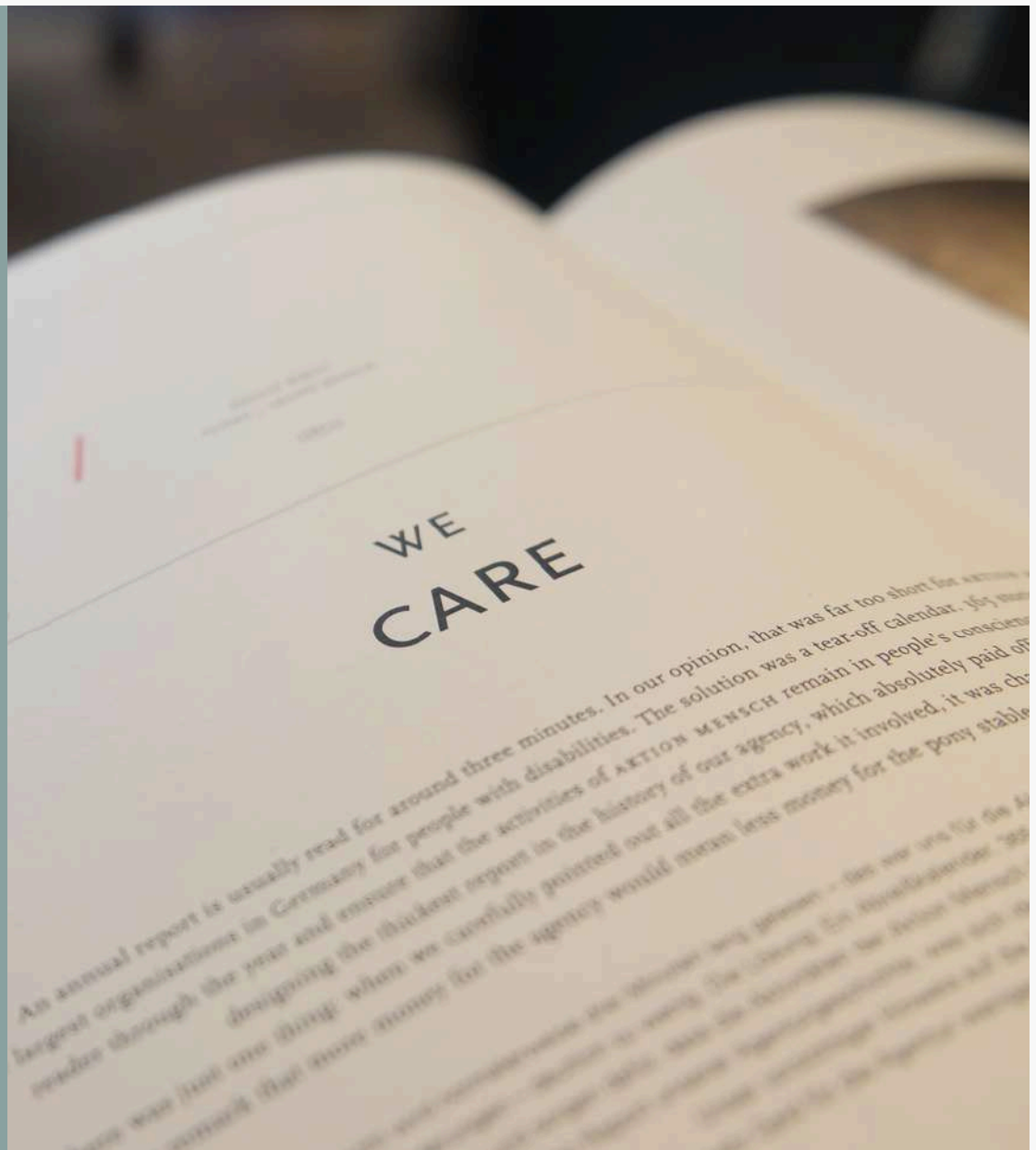


CARF ACCREDITATION

QUALITY, CARE & COMMITMENT





"The Walker Center is well known and respected in the local community for its education, advocacy, and efforts to eliminate stigma and reduce other barriers to effective treatment."

– **CARF**

1 WHAT IS CARF?

CARF is an independent, nonprofit accreditor that evaluates health and human service organizations against rigorous, internationally recognized standards. Earning accreditation means that a provider has demonstrated measurable success in delivering person-centered, quality services that drive meaningful outcomes.

carf INTERNATIONAL

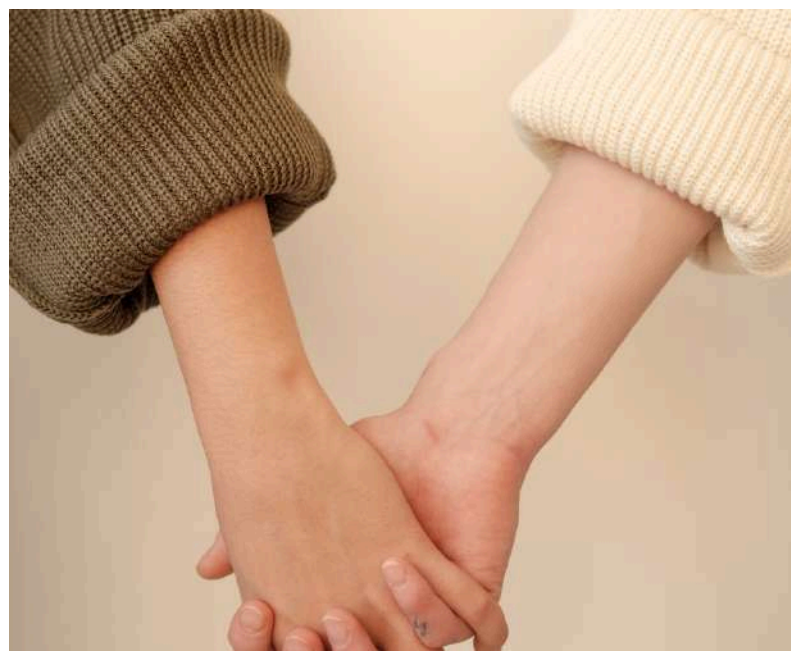


2 WHAT DOES CARF SURVEY?

After a comprehensive three-day site survey conducted, CARF recognized The Walker Center with a Three-Year Accreditation—the highest level possible. This decision applies to the following programs:

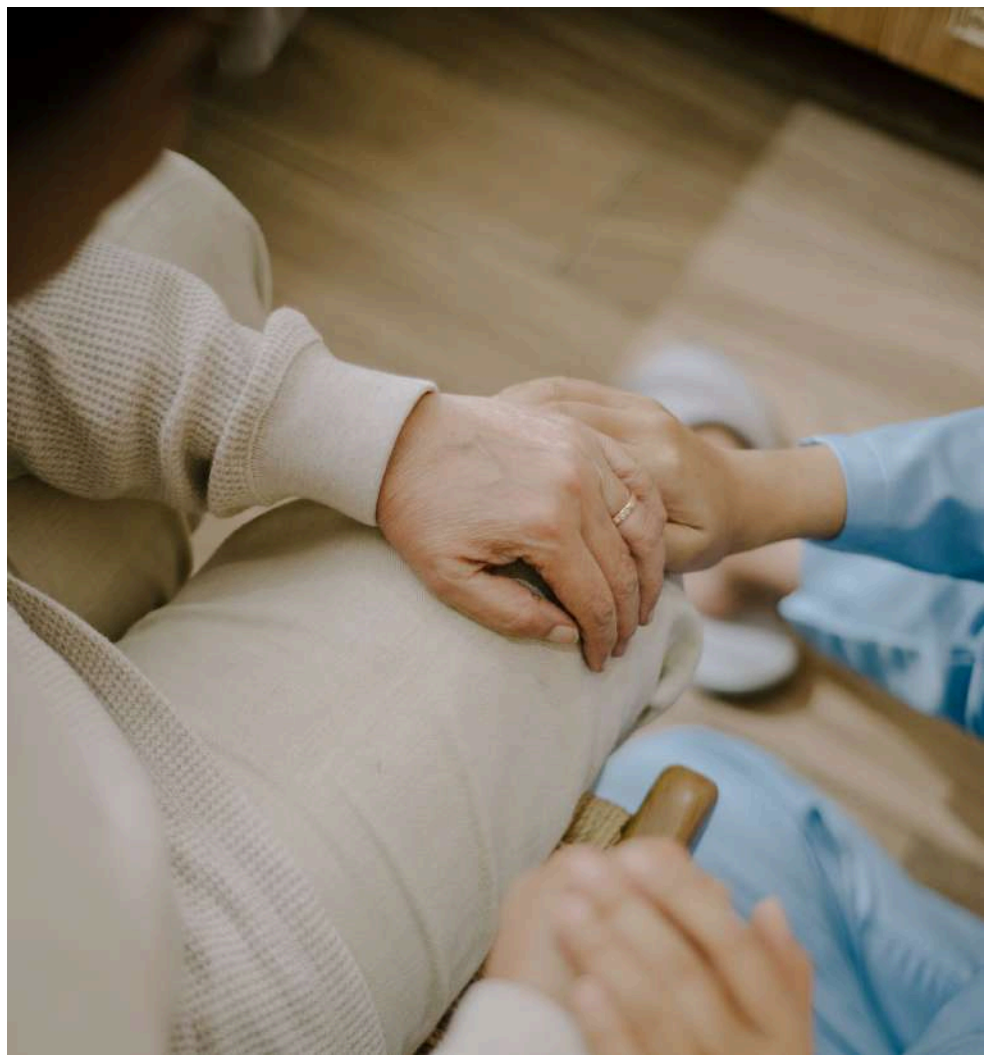
- Detoxification/Withdrawal Management (Residential – Adults)
- Residential Treatment (Adults)
- Intensive Outpatient Treatment (Adults)
- Outpatient Treatment (Adults)
- Outpatient Treatment (Children & Adolescents)

This accomplishment reflects more than just paperwork. It demonstrates that we meet over 1,500 rigorous standards, encompassing clinical practices, workforce development, safety protocols, and person-centered care.



3 SURVEY FINDINGS

The report highlights what The Walker Center does well and explains which CARF standards were reviewed during the survey. Along with evaluating our treatment programs, CARF also looked at how we run our organization—things like leadership, planning, safety, and staff development. These are part of CARF’s “ASPIRE to Excellence” framework, which helps ensure we have strong business practices that support long-term success and high-quality care.



STRENGTHS & FINDINGS

Long History of Treatment

The Walker Center has a long history of treatment, education, and advocacy for the community served. The organization is led by a CEO who advanced through the ranks in clinical leadership to this current role and an active, committed board that has supported the work of the program for over 50 years.

Experienced Professionals

The leadership of The Walker Center demonstrates success in recruiting other experienced and competent medical professionals, clinical professionals, and other staff members who support the mission, vision, and values of the organization and exhibit passion for the work of the organization and the results achieved.

CEO & Recognition

The CEO continues to demonstrate the requisite skills for organizational success and commitment to clients, families, and the community and recently received the Mel Schulstad Professional of the Year Award from the NAADAC. In 2024, the CEO was recognized with the 2024 Lifetime Achievement Award by the Idaho Counseling Association.



Extended Client Care

The Walker Center has long-term, productive relationships with various government and nongovernment entities, which has resulted in routine 60-day residential stays for clients and additional outpatient services based on ASAM criteria.

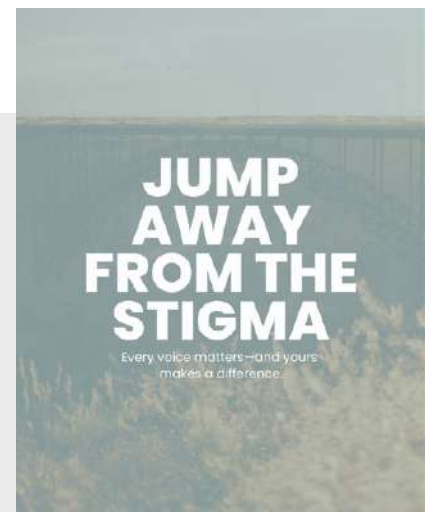
Facilities

The organization's facilities are spacious, well maintained, and attractive. Clients benefit from the parklike environment surrounding the program, offering walking trails, picnic grounds, and other outdoor activities for clients and families.



A Leader in Local Advocacy

The Walker Center is well known and respected in the local community for its education, advocacy, and efforts to eliminate stigma and reduce other barriers to effective treatment. Recently, it hosted a well-reported Jump Away from the Stigma event from the top of the Twin Falls Bridge, which was a front-page story in the local news. This is indicative of the organization's reputation as a well-known and respected community member with a strong interest in educating the community in support of individuals experiencing substance use and behavioral health problems.



TAKE THE JUMP

JUMP AWAY FROM THE STIGMA

Leap of Courage: Tandem Base Jump

- A symbolic tandem BASE jump off the Perrine Bridge — representing a "leap" toward breaking stigma and embracing courage.

Break the Stigma: Embrace Recovery

- A focus on community conversations about ending the shame around asking for help and celebrating recovery journeys.

For more information:
thewalkercenter.org
208-934-8461



Positive Feedback

Other external stakeholders, such as referral sources and community partners, applauded the organization and its staff members for their responsive, client-centered approach. They shared that they receive positive feedback from clients, including clients' appreciation of the choices offered by The Walker Center. Clients receiving services at The Walker Center expressed how individualized and well treated they are and how involved their treatment team is in their care.





Workforce Development & Engagement

Workforce development and engagement are a priority for The Walker Center, as evidenced by availability of tuition reimbursement, training experiences, special staff recognition, and employee appreciation activities.



Workforce Benefits

Other examples include paid health insurance premiums for employees, a generous paid time off policy, and the offering of meals on shift in the residential program.



Employee Opportunities

Additionally, the organization is attentive to opportunities for creating a pipeline for current and future employees through career ladders and career lattices, including internal promotion considerations, internships, and ongoing supervision.



Technology

There is evidence that The Walker Center effectively uses technology to support staff development, clinical documentation, and effective and efficient communication with stakeholders and funders and has developed effective uses of social media to educate and promote services.

OUR COMMITMENT TO CONTINUOUS IMPROVEMENT

While we're incredibly proud of this recognition, our commitment to excellence doesn't stop here. At The Walker Center, we view every achievement as an opportunity to grow. We'll continue building on our strengths and refining our practices—because delivering the best possible care means always striving to be even better.

Why It Matters

When choosing a treatment provider, accreditation matters. It means you're not just placing your trust in good intentions, but in a program held accountable by external experts, focused on quality improvement, safety, and meaningful results.

Visit TheWalkerCenter.org to learn more.

